

What is CregaLink ?

Credit Guarantee's computer link that will give you immediate on-line credit information. This unique system has been specifically designed to;

- eliminate time-consuming paper work,
- increase your flow of policy related information,
- reduce time spent on policy administration,
- eliminating the re-capturing of data,
- streamline Credit Guarantee's service to you and
- to save costs.

How can CregaLink be used as a credit management tool?

This on-line information facility supplies useful debtor management statistics and current policy status. You can download and print alpha listings of the credit limits that have been established on your buyers at your convenience. The alpha listing is also importable into a spreadsheet.

What facilities are available to reduce my administration?

- Check on buyers
- Apply for new credit limits on line
- Get access to and download credit limits
- Submit declarations
- Obtain instant information on policy status (Policy Schedule)
- Automatic underwriting
- Obtain status of new, pending and settled claims

How long do I have to wait for an answer when I apply for a credit limit?

Credit limit decisions can be made in seconds.

Will my information be treated confidentially ?

Yes, total security is guaranteed. Strict confidentiality is an intrinsic part of Credit Guarantee's operation. As such, Credit Guarantee makes use of L@wtrust digital certificates to ensure that access via CregaLink is restricted to authorised personnel only. Our screening process forms part of our Charter with Entrust. Kindly note that in terms of L@wtrust requirements, the digital certificate issued to you will be renewed every second year.

When is CregaLink available?

CregaLink is available weekdays from 7h00 until 18h00. The system is not available on weekends and public holidays.

How do I get started?

Step 1: Do you meet the minimum requirements?

Step 2: Email Credit Guarantee

Step 3: Apply for a L@wtrust Digital Certificate

Step 4: Access the CregaLink application

What are the minimum requirements?

Hardware:

- 133 MHz or higher Pentium III - compatible CPU
- 64MB
- VGA (256 colours)
- 800 x 600 Resolution Monitor
- Internet connectivity

Software:

Platform:

Windows 2000 or Windows XP

Browser:

- Internet Explorer V5.5+ or
- Netscape Navigator V6.0+

Please note

Various alternative options exist to upgrade and/or install the latest versions of internet browsers from a number of internet service providers (ISP's)

What information do I need to forward to Credit Guarantee?

Email Credit Guarantee the following details of the user to cregalink@cgic.co.za:

- First name and surname
- Telephone number
- Email address(as more than one person may want to be linked to the policy)
- Policy number/s
- Version of browser
- Version of Windows platform/OS

On receipt of this information Credit Guarantee will contact you and get you connected.

Where can I get more information ?

E-mail us at: cregalink@cgic.co.za